



## **Sewerage and Water Board has LOCATED a lead service line between the water main and your water meter.**

As a result, the publicly owned portion of this water service line will be replaced which may cause temporary increases in lead levels. Following replacement, S&WB advises you to complete the following steps:

- Run the cold water at a high flow at each faucet for at least five minutes, one at a time, starting with the faucet closest to the water meter, to remove any lead particles that may have gotten into your plumbing when the service line was replaced. This includes outside faucets.
- After flushing your faucets, clean your faucet's aerators where lead particles may be trapped. Simply unscrew the aerator from the tip of the faucet, rinse and replace.



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- Continue flushing for at least a month, at one faucet, for 10 minutes before using the water for drinking and cooking after the repair has been completed.
- Have a Licensed Master Plumber inspect your service line from the meter to your home. If it is a lead service line, we suggest you have it replaced.
- Customers may also request to have your water tested by contacting S&WB's Water Quality Lab at (504) 865-0420 or [WaterInfo@swbno.org](mailto:WaterInfo@swbno.org)
- Consider obtaining an NSF-certified water filter that is rated to remove lead. These can be purchased at local retail outlets or hardware stores.

For more tips on reducing lead in drinking water visit [www.swbno.org](http://www.swbno.org) or [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

Any other questions may be directed to 52-WATER. That's (504) 529-2837.

