Replacement of Lead Service Lines

As part of the Capital Improvement Program, the Sewerage & Water Board may be replacing lead services between the water main and meters, which may cause temporary elevations in lead levels. If you are notified that a lead service from the water main will be replaced, you should complete the following steps:

• Flush your faucets with cold water for at least 5 minutes each, one at a time.
• Clean your faucet’s aerators regularly. We recommend you continue flushing for at least a month before using the water for drinking and cooking.
• Consider having a Licensed Master Plumber inspect the service line.
• Call 504-865-0420 to request to have your water tested for lead.
• Consider obtaining NSF-certified filters that are rated to remove lead.

For more tips on reducing lead in drinking water visit our website at www.swbno.org or call 52-water (504-529-2837).