1. Customer requests hydrant meter (min. 1 week before event)

2. Customer Service accepts completed form

3. Plumbing to provide advice, as needed.

4. Customer Service enters into CAM

5. Mail Resolving receives payment and issues work order

6. Meter Shop receives form & work order flagged for potable water use

7. Networks inspects and flushes hydrant meter

8. Meter Shop installs hydrant meter

9. Laboratory samples and provides test results

10a. Meter Shop removes hydrant meter

10b. Plumbing inspects connection

10c. Environmental Programs performs field inspection of sanitary discharge

11a. Networks to select 2nd fire hydrant and repeat Steps 7-9


11c. Customer request removal of hydrant meter

12. Customer Service notifies Meter Shop

13. Meter Shop removes hydrant meter and closes application.

14. Meter Reading is provided with final reading

15. Mail Resolving invoices Customer

16. Customer pays bill

17. Mail Resolving closes account

Passed

Test Results

Passed

Failed 1st Time

Failed 2nd Time