1. Customer requests hydrant meter (1 day in advance of request)
2. Customer Service accepts completed form
3. Plumbing to provide advice, as needed.
4. Customer Service enters into CAM
5. Mail Resolving receives payment and issues work order
6. Meter Shop receives form & work order flagged for non-potable water use
7. Networks inspects and flushes hydrant
8. Meter Shop installs hydrant meter/issue for contractor install
9. Laboratory samples and provides test results
10a. Meter Shop removes hydrant meter
10b. Plumbing inspects connection
10c. Environmental Programs perform field inspection of sanitary discharge
11a. Networks to select 2nd fire hydrant and repeat Steps 7-9
11c. Customer request removal of hydrant meter
12. Customer Service notifies Meter Shop
13. Meter Shop removes hydrant meter and closes application.
14. Meter Reading is provided with final reading
15. Mail Resolving invoices Customer
16. Customer pays bill
17. Mail Resolving closes account
Failed 1st Time
Passed
Failed 2nd Time
Passed

Sewerage & Water Board of New Orleans
Hydrant Meter Installation Flowchart
Non-Potable Water Use (Standard) Process
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